NEW YORK STATE OF OPPORTUNITY. | Agriculture and Markets

ANDREW M. CUOMO
Governor

RICHARD A. BALL
Commissioner

Re: Agricultural Producers Security Program
Complaint/Claim

To Whom It May Concern:

Regarding your complaint, please note, for a claim to be eligible under Article 20:
1) The dealer must have been licensed at the time of the transaction(s); 2) the transactions which are owed must be within 120 days of the earliest unpaid transaction, and; 3) the claim must be filed with the Department no later than 365 days after the sale and delivery of the farm products.

If you believe you have a complaint, which meets the above criteria, please complete the enclosed Agricultural Producers Complaint/Claim and Statement forms. You should make one copy for your records and return the signed originals together with copies of supporting documentation. If the dealer is not licensed, the sale was at your own risk. However, still complete and return the complaint and statement forms so the Department can investigate the matter to determine if the dealer is subject to the license.

Upon receipt and review of your complaint/claim and statement forms, a copy will be mailed to the dealer for their response. If we are unable to resolve the matter informally, the Department may initiate formal action that could include an audit of your records at your place of business.

Also please refer to the information on the Article 20 Trust benefit which provides additional financial protection in marketing your farm products.

For further information the Agricultural Producers Security Program, please check the Department's website at www.agriculture.ny.gov/programs/apst.html.

If you have any questions, please e-mail Mark.McMullen@agriculture.ny.gov or call me at 518-457-4383.

Sincerely,

Mark McMullen
Manager, Agricultural Producers Security Program